

KLASSEN ADVANCED FILTRATION INC.
PO BOX 7, 9465 FORD RD., ROSEDALE BC, VOX 1X0
PHONE: (604) 794-7755 FAX: (604) 794-7535
EMAIL: cjc@klassenaf.com

🍁 CANADIAN DISTRIBUTOR FOR C.C.JENSEN SINCE 1995 🔬

October 31, 2022

Re: Credit Card Convenience Fee

To our valued customers,

Due to rising processing costs related to accepting credit card payments, Klassen Advanced Filtration will now be adding a 2.4% convenience fee to any invoices that will be paid by credit card. This fee will be indicated as a separate line item for transparency.

We are pleased to offer other methods of payment that will not incur this additional fee, as noted below:

- EFT (Electronic Funds Transfer) Please contact us for a void cheque to setup EFT
- Cheque made out to Klassen Advanced Filtration Inc.
   In the interest of expediting shipping, as we wait for the cheque we will accept a credit card to process the order. Your card will not be charged unless the cheque does not arrive within 15 business days.
   After 15 business days if we have not received the cheque, your credit card will be charged along with the additional 2.4% convenience fee.
- Interac e-transfer to: <a href="mailto:accounts@klassenaf.com">accounts@klassenaf.com</a> (be aware some accounts limit e-transfers to \$3,000.00 per day or less)
- NET 30 days for regular accounts with approval

Thank you for understanding, and for your continued business.

Sincerely,

Klassen Advanced Filtration Inc.